

# Volunteer Web Developer/ Website Support

## **Background**

Voices in Exile works with adult refugees, asylum seekers and migrants with no recourse to public funds in Sussex. We offer both practical and legal support to those who would otherwise be unable to access justice. We work with both individuals and families, including refugee families resettled in the UK from Syria and Afghanistan.

### **Purpose of the role**

Having launched our new WordPress website in early 2025, we're looking for a volunteer developer who can help us evolve it and keep it engaging, accessible, and running smoothly.

If you have experience in web design, development, and WordPress, we'd love your support to take our site to the next level.

You'll work closely with our Office Coordinator and comms volunteers to maintain and improve our website so it best reflects our work.

Location: Office/ hybrid

Please note, our office is accessible only by people able to use stairs. If you are unable to access the building, you will be able to volunteer remotely.

#### What you will be doing

- Maintain and update our WordPress site (Divi Builder) and plug-ins
- Design and improve page layouts, features, functionality and visual elements
- Ensure the site is user-friendly, responsive, and accessible
- Help keep content fresh and accurate, working with the team to share news, activities, and impact
- Apply SEO best practices and track performance with Google Analytics (desirable, not essential)
- Suggest and implement improvements to usability, donations, and supporter engagement
- Liaise with our IT provider on any technical issues

#### We are looking for people who have:

- Proven experience in web design and development (WordPress essential; Divi Builder desirable)
- Basic HTML/CSS knowledge helpful but not essential
- Experience with SEO and Google Analytics (desirable)
- Good communication and collaboration skills
- Ability to troubleshoot technical issues and suggest practical solutions
- Knowledge of, or interest in, the charity sector and our mission is a plus

To volunteer with Voices in Exile you should have an interest in migration issues and a commitment to basic human rights.

#### Time commitment

Around 2 hours per week – this could be in shorter sessions or as a block once or twice a month to work through a backlog of requests. Occasional calls and email replies during office hours may be needed, but we're flexible and happy to work around other commitments.

We welcome applications from people from refugee and migrant backgrounds and people who speak a community language in addition to English.

To apply for this role, please complete our <u>application form</u>. For a Word copy of the form or to discuss this role, contact: <u>volcoordinator@voicesinexile.org</u>

If you have a talent for web design and development and want to use your skills to help a small charity make a big impact, we'd love to hear from you.