

# Theory of change



Voices in Exile

## MISSION



**TO** improve access to services and entitlements

**FOR** refugees, asylum seekers and migrants at risk

**THROUGH** the exercise of rights, advocacy and social inclusion

## ACTIVITIES

### WE OFFER

- immigration advice and casework
- generalist advice and casework, including outreach
- volunteering
- group work for English practice, orientation, information and wellbeing
- skills and employability casework and advice
- destitution, food bank and information provision

### WE WORK TO

- amplify the voices of those with lived experience
- educate the public about the issues affecting asylum seekers and refugees
- influence the development of more inclusive policy and practice

## OUTCOMES

### FOR CLIENTS

- progress towards secure immigration status
- reunited with family
- accommodation secured
- accessed healthcare
- improved knowledge of rights and entitlements
- ability to be heard and to influence
- improved employability
- improved English language skills
- improved community support networks
- improved health and wellbeing

### REGIONALLY & NATIONALLY

- improved awareness of migrant needs
- changes and improvements in law, policy and practice
- effective partnerships



## IMPACT

for refugees, asylum seekers and migrants at risk



**SOCIAL JUSTICE**



**POSITIVE WELLBEING**



**IMPROVED QUALITY OF LIFE**