**Sharing info about the Brighton & Hove COVID-19 Community Advice and Support Hub**

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| Direct email to residents or communities that might need support | We're contacting you due to the COVID-19 pandemic.We want to make sure you know that extra support is available in Brighton & Hove if you need it.The Brighton & Hove COVID-19 Community Advice and Support Hub can support you to get essential supplies like food or medication if you don't have family, friends or a support/care worker to help you. It also includes information on keeping active and well during this time.You can find more at: <https://new.brighton-hove.gov.uk/coronavirus-help> |
| Short text – for newsletters, websites etc | **Brighton & Hove City Council COVID-19 Community Advice and Support Hub** Vulnerable people can get additional COVID-19 related support including emergency food bank referrals, shopping and medicine collection from the community advice and support hub.* **If you, or someone you know needs support to get essential supplies like food or medication and you don't have family, friends or a support/care worker to help you**, go to: [new.brighton-hove.gov.uk/coronavirus-help](https://new.brighton-hove.gov.uk/coronavirus-covid-19/request-help-yourself-or-someone-else)
* **If you have no way of getting online and no one to help you,** call 01273 293117, and press option 2 (Monday to Friday, 10am to 4.30pm)
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| Longer text – for newsletters, websites etc | **Brighton & Hove City Council COVID-19 Community Advice and Support Hub** Vulnerable people who do not have any friends, family or a support worker to help you can get additional COVID-19 related support from the community advice and support hub.Types of help available include: * **Finding help with shopping, collecting prescriptions and other support** - because you or someone in your household has symptoms or are considered especially vulnerable at this time and you do not have anyone who can help you.
* **Emergency foodbank referrals** –basic packages of (usually) non-perishable goods are available from foodbanks for those in most critical need.
* **Support to keep active and well and to reduce feelings of isolation and loneliness** – we can put you in touch with organisations who can provide advice and support with keeping active, and keeping in touch with others

**If you, or someone you know needs support**, go to: [new.brighton-hove.gov.uk/coronavirus-help](https://new.brighton-hove.gov.uk/coronavirus-covid-19/request-help-yourself-or-someone-else) **If you have no way of getting online and no one to help you,** call 01273 293117, and press option 2 (Monday to Friday, 10am to 4.30pm)If you need information about changes to existing council services because of the COVID-19 situation visit: [www.brighton-hove.gov.uk/coronavirus](https://www.brighton-hove.gov.uk/coronavirus) |
| Text for SMS(160 characters) | If you need COVID-19 related support for emergency food bank referrals, shopping or medicine collection, go to [new.brighton-hove.gov.uk/coronavirus-help](https://new.brighton-hove.gov.uk/coronavirus-covid-19/request-help-yourself-or-someone-else) or call 01273 293117 (option 2) |
| We wanted to let you know what support is available in the city for issues related to COVID-19. Find out more on our [website](https://new.brighton-hove.gov.uk/coronavirus-help). Or call 01273 293117, and press option 2. |
| Social media suggestions(280 characters) | Vulnerable people who don't have anyone who can help, can get additional COVID-19 related support from the community advice and support hub: * emergency food bank referrals
* shopping and medicine collection
* physical or mental health and wellbeing advice

Go to: [new.brighton-hove.gov.uk/coronavirus-help](https://new.brighton-hove.gov.uk/coronavirus-covid-19/request-help-yourself-or-someone-else)  |
| If you need extra COVID-19 related support for emergency food bank referrals, shopping or medicine collection and you have no one else who can help, you can contact the community advice and support hub**.*** Go to: [new.brighton-hove.gov.uk/coronavirus-help](https://new.brighton-hove.gov.uk/coronavirus-covid-19/request-help-yourself-or-someone-else)
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